

## **REWARD RULES**

### **THE JETBLUE® PLUS MASTERCARD® (JETBLUE CARD)**

This document contains the official Reward Rules for the JetBlue Plus MasterCard Account (the “Account”) issued by Barclays Bank Delaware (“Barclaycard,” “we,” “us” or “our”) and includes important conditions and limitations (the “Reward Rules”). Please read the Reward Rules and keep this document in a safe place.

TrueBlue® is a frequent flyer program offered by JetBlue Airways Corporation (the “Program”) and is not a product or program of Barclaycard. JetBlue Airways Corporation is solely responsible for establishing the terms and conditions of your participation and points accumulation in the Program. Terms and conditions of the Program are published by JetBlue Airways Corporation at [jetblue.com](http://jetblue.com) and JetBlue Airways Corporation reserves the right to change the Program at any time with or without prior notice, and to end the Program with 6 months’ notice.

“You,” “your” or “primary cardmember” means the person who applied for the Account. Use of your Account constitutes your acceptance of each of the terms described below. Capitalized terms not defined in these Reward Rules have the meaning ascribed to them in the Cardmember Agreement.

#### **Reward Rules Administration**

The Reward Rules are administered by Barclaycard. We are solely responsible for all credit and eligibility standards and determination of Account issuance. To maintain your eligibility for participation in the Program through use of the Account:

- You must maintain an open and active Account that is not in default under your Cardmember Agreement with us.
- Your Account cannot have been inactive for 12 billing cycles in a row (representing approximately 12 months). “Inactive” means you have no balance, no payments and no transactions.
- You must pay your annual fee.
- You must be an individual (corporations, partnerships, and other entities may not participate).

#### **Program Membership**

- If your TrueBlue membership number was included in the application, we will add that number to your Account automatically.

- If the TrueBlue membership number that you provided is found to be invalid or you did not provide us with a TrueBlue membership number, a new TrueBlue membership account number will be assigned to you.
- Only one TrueBlue membership number will be established per Account, and assigned to the primary cardmember on that Account.

### **Important Information about TrueBlue Points**

- TrueBlue points awarded to your True Blue membership account do not expire.
- You have no property rights or other legal interest in TrueBlue points. Points have no cash value or value of any kind until they are fully redeemed. Points may not be assigned, transferred or pledged.
- You are responsible for any tax liability related to participating in the Program.
- If you are not credited for earned TrueBlue points or other benefits, once identified, the earned TrueBlue points or other benefits will be credited. If TrueBlue points or other benefits are not available, a comparable benefit will be provided as determined by us.
- In the event of any abusive, gaming or fraudulent activity related to the Account, as determined by us in our sole discretion, we reserve the right to make corresponding adjustments to the points accrued in the Program and/or to cancel your Account at any time.
- The Program is subject to all applicable laws and regulations. The redemption of TrueBlue points is void where prohibited by law. The sale or barter of any reward offered through the Program, other than by us, is expressly prohibited.

### **Points Restrictions**

You may not earn TrueBlue points during a billing cycle in which any of the following occur:

- You fail to make the Minimum Payment Due by its Payment Due Date.
- Your Account becomes delinquent.
- Your Account is otherwise in default under your Cardmember Agreement with us. (Your Account is not in good standing.)
- You, or any authorized user on the Account, engage in any illegal activity through the use of your Account or engage in activity that is deemed to be abusive or gaming conduct, as determined by us in our sole discretion.

## Points Forfeiture

Your TrueBlue points may be forfeited if any of the following occur:

- Your Account becomes seriously delinquent, as determined by us at our sole discretion.
- You or we close your Account for any reason.
- You, or any authorized user on the Account, engage in fraudulent activity on your Account.
- Your Account is otherwise in default under your Cardmember Agreement with us. (Your account is not in good standing.)
- You, or any authorized user on the Account, engage in any illegal activity on your Account, or engage in activity that is deemed to be abusive or gaming conduct, as determined by us in our sole discretion.
- We reserve the right, at our sole discretion, to disqualify any cardmember from participating in the Program and to invalidate any or all points earned for abuse, fraud, or any violation of the Reward Rules.

## Earning Points

You earn TrueBlue points on purchases made with the Account, less credits, returns and adjustments ("Net Purchases") by you and/or any Authorized User(s) of the Account.

- You earn six (6) TrueBlue points for every one dollar (\$1.00) of eligible Net Purchases made with the Account, rounded up or down to the nearest dollar, on tickets, goods and services purchased directly from JetBlue Airways ("JetBlue Purchases"). Eligible JetBlue Purchases are items billed by JetBlue as merchant of record booked through JetBlue channels (JetBlue.com, JetBlue reservations, JetBlue Getaways and JetBlue airport ticket counters). Products or services that do not qualify as JetBlue Purchases are non-JetBlue Getaway car rentals, hotel reservations, purchases of TrueBlue points, and duty free purchases. Points earned will be posted to the primary cardmember's TrueBlue membership account in 4-6 weeks.

- You earn two (2) TrueBlue points for every one dollar (\$1.00) of Net Purchases made with the Account, rounded up or down to the nearest dollar, on goods and services purchased directly at restaurants and grocery stores, as determined by the merchant category description. Qualifying restaurant purchases are categorized as: Restaurants and Fast Food Restaurants. Qualifying grocery store purchases are categorized as Grocery Stores and Supermarkets. Please note that large warehouse-type stores (Target, Walmart and Costco) are generally not classified as grocery stores. Purchases must be submitted by merchants using the eligible merchant category codes for restaurants and grocery stores to qualify for the 2 points. Barclaycard is not responsible for incorrectly coded purchases.
- You earn one (1) TrueBlue point for every one dollar (\$1.00) of Net Purchases made with the Account everywhere else.
- From time to time, we may offer bonuses of TrueBlue points or other premiums (for example, TrueBlue Bonus points) to new JetBlue cardmembers. Unless otherwise stated in the offer, these bonuses and /or rewards are intended for persons who are not and have not previously been JetBlue cardmembers. You understand and agree that, unless we otherwise state, you are no longer eligible to receive these bonuses and/or rewards for any new JetBlue MasterCard account you open after this Account is opened. If you receive a bonus or reward for which you are not eligible, we may revoke the bonus or reward, or reduce your TrueBlue points by the amount of the bonus or reward, or charge your Account for the fair value of the bonus or reward, at our option.
- Balance Transfers, Cash Advances, Cash Equivalent Transactions (transactions in highly liquid assets, e.g. assets that are directly convertible to cash such as, but not limited to, money orders, traveler's checks, foreign currency, gambling chips and lottery tickets), fees, interest charges, and unauthorized/fraudulent transactions do not earn TrueBlue points.
- There is no limit to the number of TrueBlue points you can earn as long as the Program continues and your Account remains open and in good standing.

## Additional Benefits of Your Account

### **Free First Checked Bag**

The primary cardmember and up to 3 travel companions on the same reservation who have purchased Blue fares each receive their first checked bag free on JetBlue operated flights. All ticket purchases (original and exchanges) must be made with the JetBlue Plus MasterCard Account and the cardmember's TrueBlue member number must be entered at the time of booking. Applicable overweight and excess baggage fees will apply. See [jetblue.com/travel/baggage/](http://jetblue.com/travel/baggage/) for more information on JetBlue's checked baggage policy. For benefit to apply, the Account must be open 7 days prior to air travel AND, reservation must include the primary cardmember's TrueBlue member number 7 days prior to air travel. If your Account is closed for any reason, these benefits will be cancelled. Eligible JetBlue Plus MasterCard primary cardmembers who have purchased a Blue fare will get their first checked bag free of charge for flights operated by JetBlue that do not include first checked bag free. In addition, up to 3 companions traveling with the eligible primary cardmember who have purchased a Blue fare will also get their first checked bag free of charge if they are listed in the same reservation. This benefit will not be available for travel on codeshare flights booked with a JetBlue flight number but operated by another airline. Waiver of bag fee does not apply to overweight or oversized bags. This benefit cannot be combined with any existing TrueBlue program benefits, including any waiver of baggage charges. Please see [jetblue.com/travel/baggage/](http://jetblue.com/travel/baggage/) for baggage weight and size restrictions. Applicable terms and conditions are subject to change without notice.

## **Mosaic**

Mosaic is a TrueBlue loyalty program which offers additional points, benefits and exclusive offers from participating partners. The primary cardmember will qualify for Mosaic after spending \$50,000 in Net Purchases that post to the cardmember's January through December billing statements. Mosaic is earned in addition to the TrueBlue points earned for Net Purchases made on the Account. Net Purchases exclude returned goods and services, cash advances, convenience checks, transferred balances, credits, fees and interest charges. Purchases made through additional cards on the primary cardmember's Account (by authorized users) will count toward the primary cardmember's qualifying spend. Please allow 4-6 weeks for Mosaic once you have qualified. Cardmembers who qualify for Mosaic will be eligible for the remainder of the current calendar year and the following calendar year. See [jetblue.com](http://jetblue.com) for full details on the Mosaic program.

## **Anniversary TrueBlue Bonus Points**

On your Account anniversary, 5,000 TrueBlue bonus points will be credited to your TrueBlue membership account as long as your Account remains open and in good standing. A maximum of 5,000 anniversary TrueBlue bonus points can be earned per year regardless of the amount of Net Purchases made. TrueBlue bonus points typically post 4-6 weeks after your Account anniversary.

## **50% Savings on Inflight Purchases**

Cardmembers in good standing will qualify for a 50% savings on eligible inflight purchases. Eligible purchases include the inflight purchase of cocktails, beer, wine, meals, and JetBlue movies (not Fly-Fi®) on JetBlue-operated flights when purchased on their Account. Savings does not apply to any other inflight purchases, such as wireless internet access. This offer is available on eligible flights as long as supplies last. This savings will appear as an Account statement credit 4-6 weeks after the transaction is posted to the cardmember's Account.

## **Get 10% Points Back When You Redeem**

You will earn 10% of your points back as a redemption bonus, to use toward your next redemption, every time you redeem. There is no maximum number of TrueBlue bonus points that can be earned annually from this benefit. This benefit only applies to TrueBlue points redeemed from the primary cardmember's TrueBlue membership account. For benefit to apply, your Account must be open at the time of redemption. TrueBlue redemption bonus points typically post 4-6 weeks after your redemption.

## **\$100 Statement Credit After Purchasing a Getaway Package**

For each calendar year that you purchase a JetBlue Getaways vacation package of \$100 or more with your Account at jetblue.com or 1-800-JETBLUE, you will receive a \$100 statement credit. Your purchase must be \$100 or more, less returns and credits, to receive this benefit. Limit of one \$100 statement credit per calendar year per Account. Your Account will be billed for the full price of the JetBlue Getaways vacation package. The statement credit will appear 6-8 weeks after the qualifying transaction is posted to your Account. Your Account will not be eligible to receive the statement credit if it is closed or in default under your Cardmember Agreement at the time of fulfillment.

## **Responsibility of the Parties/Information Sharing**

JetBlue Airways is not a party to the Cardmember Agreement between you and Barclaycard, does not participate in any extension of credit, has no authority regarding the Account and is not responsible for any goods or services offered by Barclaycard. Barclaycard is not responsible for any goods or services offered by JetBlue Airways Corporation. You authorize Barclaycard to share information about your Account with JetBlue Airways Corporation to the extent needed to administer the Program and for JetBlue Airways Corporation to share information about your TrueBlue account with Barclaycard for the same purpose. You also agree that Barclaycard may share Account information as set forth in Barclaycard's Privacy Policy and that JetBlue Airways Corporation may share TrueBlue account information as set forth in JetBlue's Privacy Policy.

## **Limitation and Release of Liability**

By participating in the Program and accepting and using rewards earned through the Program, you or any other beneficiary of the Program release, discharge and hold harmless Barclaycard and its parent companies, subsidiaries, affiliates, agents, administrators, employees, officers, directors, successors and assignees from all claims, damages or liability including, but not limited to, physical injury or death, arising out of participation in the Program or travel taken or use of products purchased in connection with the Program. Barclaycard is not responsible for unauthorized redemptions on your Account. Barclaycard has no liability in case of disagreement over issuance of rewards or a cardmember's right to possess rewards.

## **Important General Program Disclosures**

JetBlue Airways Corporation reserves the right to change the TrueBlue Program and its terms and conditions at any time without notice, and to end the TrueBlue Program with 6 months' notice. Any such changes may affect your ability to use the points, awards or mileage credits that you have accumulated. Unless specified, TrueBlue points earned through use of the JetBlue Plus Card do not count toward Mosaic qualification. JetBlue Airways Corporation is not responsible for products or services offered by other participating companies. For complete details about the TrueBlue Program, visit [jetblue.com](http://jetblue.com).

Barclaycard is not responsible for typographical errors or omissions in this document. Points cannot be combined with other discount or reward programs unless specifically authorized by us. Barclaycard reserves the right to correct inaccurate rewards values represented on statements or our website, at our sole discretion. We may, at our sole discretion, cancel, modify, restrict, or terminate the Reward Rules or any aspects or features of the Reward Rules to you at any time without prior notice. All interpretations of Reward Rules shall be at our sole discretion.

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## **Customer Service**

If you have any questions about your Account, please contact the customer service phone number on the back of your card.

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